

# Reynaldo Junior Bagsic

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## AREAS OF EXPERTISE

- Relationship Management
- Product Development
- Front-End Development
- Project Management
- Agile Methodology
- SQL

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## WORK EXPERIENCE

Tjene Corp.

**Senior Analyst | July 2023 - November 2023** (Position Eliminated)

**Analyst | August 2022 - July 2023**

*Tjene is a consulting firm providing solutions using integrated workplace management system technology platforms to deliver software product features for their clients. Client: TD Bank*

- Oversaw product life cycle from research, requirement gathering, design, deployment, Implementation and post analysis on existing and net new product features for TD Bank. Worked on 50+ new and existing features with TD.
- Act as a point of contact with clients, educating them on net new features and gathering requirements for future projects.
- Partner with engineering, sales, design, and product teams to drive product roadmap and identify priorities.
- Utilizing SQL to pull data to troubleshoot and solve problems.

**Jr. Developer | March 2022 - August 2022**

- Create new and custom UX features on out of the box IBM TRIRIGA applications for TD Bank using React and Polymer.
- Partner with clients on product roadmap, leading platform and education session to educate clients on new and existing features.
- Test and debug applications as requested by the client.

Freelance

**Web Developer | October 2022 - Present**

- Partner with client to create website layouts and user interfaces from scratch.
- Work with stakeholders to gather and refine specifications and requirements based on technical needs.
- Create and maintain software documentation.
- Clients: [The Queen and Beaver Public House](#) | [Ram Life](#)

NBRHD Kitchens (Reef Technology)

**Production Kitchen Supervisor | January 2021 - August 2021**

- Responsible for 15 different kitchen locations daily - Prepare, package and send out food and supplies in a timely manner.
- Managing 16 food brands and maintaining high quality standard of all menu items
- Supervise and coordinate 15+ staff members including Cooks, Drivers, and Managers with 10 direct reports consisting of Cooks and Drivers.

Miller Tavern

**Sous Chef | September 2017 - March 2020**

- Co-lead a team of 8 Chefs and Cooks.
- Vendor management - communication with multiple vendors, negotiating best rates and maintaining a strong working relationship.
- Overseeing restaurant food costs, waste costs and making sure restaurant is on track.

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## VOLUNTEER EXPERIENCE

**42 Rides | 2015 - 2017**

- Worked with the city of Toronto build a space for the community for members to skateboard and BMX safely.
- Supervised and monitored youth community members.
- Collaborated with city council members, which lead to the community getting a new skatepark being built by getting petitions signed and driving engagement to show the demand for the movement.

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## EDUCATION

- **Juno College of Technology** | Certificate - JavaScript Course - **2021**
- **Udemy** | Certificate - The Complete SQL Bootcamp - **2023**
- **Udemy** | Certificate - React - The Complete Guide - **2022**
- **Udemy** | Certificate - Web Developer Bootcamp - **2020**
- **George Brown College** | Diploma - Culinary Management Program - **2012 - 2014**

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## ACHIEVEMENTS

- Mathematics Subject Award - **2011 & 2012**
- Honor Roll - **2010, 2011 & 2012**
- Co-Operative Education Subject Award - **2011**
- Maryjane Viejo Entrepreneurship Award - **2012**
- First Degree Black Belt in Taekwondo

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## TECHNICAL TOOLBOX

HTML5, CSS3, JavaScript, JQuery, React, SQL, JIRA, GITHUB, TRIRIGA